

Volunteer Expectations

Creating a Respectful & Welcoming Event

Thank you for volunteering! Your role is essential in helping create a positive experience for all attendees.

Be respectful at all times

Treat every guest with kindness, patience, and courtesy. Use a calm, friendly, and professional tone.

No yelling or raised voices

Even during busy or stressful moments, keep communication respectful.

Do not correct or confront guests

Avoid pointing out mistakes or addressing issues in a way that may feel uncomfortable or embarrassing.

Escalate concerns appropriately

If an issue arises, notify a Civic Association officer or designated authority. Do not attempt to handle difficult situations on your own.

Be welcoming and helpful

Your presence sets the tone—help guests feel comfortable, valued, and supported.

When in doubt... Stay calm, stay kind, and seek assistance from event leadership.